

# the center for collaborative communication



Making Exceptional  
Communication  
Achievable  
for Teams & Organizations



[www.collaborative-communication.org](http://www.collaborative-communication.org)

# WHAT CHALLENGES ARE YOU FACING?

**Collaborative  
Communication**  
trains your team to use  
communication skills that solve a  
range of challenges, transforming  
conflict into collaboration.

## WHAT IS COLLABORATIVE COMMUNICATION?

It is a process and framework for communication that has been in use for four decades and is taught in 35 countries.

We teach this methodology because of its success at fortifying relationships and strengthening organizations.

## WHY YOU'LL SUCCEED WITH US:

If you are like most decision-makers in an organization, you may be continually challenged to effectively coach your team, facilitate productive meetings, give proactive feedback, successfully conduct strategic planning, or manage change.

Our core method will empower your leadership -- and you'll see more agreement, clarity, engagement, and action in your team.

Would you like proven, customized workplace communication strategies to resolve conflict, boost morale, and motivate your organization to greater success?



## We deliver results.

100% of participants rated their co-workers as "more effective," and 72% rated their team experience as higher on accountability, clarity and collaboration after a recent Fortune 100 company training.

**Begin your collaborative communication training or executive coaching**

email: [dkillian@collaborative-communication.org](mailto:dkillian@collaborative-communication.org) // tel: 718-797-9525

Learn more: [collaborative-communication.org](http://collaborative-communication.org)

# OUR CLIENTS TELL US ...

We deliver critical communication skills to solve a range of organizational challenges—and our clients are consistently thrilled with the results.

"I was most surprised by how I feel able to immediately integrate what I learned in some of my more difficult discussions."

"It felt engaging to share thoughts with my work partners and really connect."

"I loved this workshop and the instructor. I found the strategies very useful to practice. It was not too theoretical, there were lots of good examples, and it was warm and funny."

## "Want to move from 'stuck' to 'energized'? Do this training."

### UNITED NATIONS DEVELOPMENT PROGRAM:

"I am communicating differently – and am already seeing the results!"

"I have recognized that there is a science to the art of communication – there are models to be used; models that can be practiced."

"I know how to listen to clients, understand their needs and address their issues."

### A.J. MUSTE MEMORIAL INSTITUTE:

"In several sessions over a period of six months, Dian has worked to help us identify and clarify our needs, our expectations, and our commitments. She gave us tools that we continue to use to make progress on a daily basis. The result is a more productive, more collaborative and more egalitarian work environment."



"Dian is an alchemist coach, mixing her deep roots in NVC coaching, the Coaching for Transformation model, and her own inherent loving and caring nature. From these, she creates an inviting, loving, and challenging space for her clients to discover themselves. Her coaching goes both deep and wide, deeply connecting with where the client is in the moment, while holding a wide open, big picture of what is possible for the client moving forward. Yes, she has the skills, and it is in connecting the skills to the roots of the client's experience and the horizons toward which the client is moving, that her coaching comes alive."

Virginia Kellogg, MCC,  
Leadership that Works. Inc.

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# TRAINER BIO DIAN KILLIAN, PhD.

## CCC Founder & Director

Dian Killian, Ph.D., is a Certified Trainer with the international Center for Nonviolent Communication (CNVC), founder and director of The Center for Collaborative Communication and co-author of *Connecting Across Differences: A Guide to Compassionate, Nonviolent Communication* and author of the graphic novel *Urban Empathy*.

Dr. Killian designs and leads transformative communications trainings in the US, Europe and Asia for diverse organizations including large NGOs, multinationals, and Fortune 100 companies. Her clients include the UN Development Program, New York University, Merck Inc., HCL Technologies (India), and Maryknoll Missionaries. She also facilitates critically-needed trainings at non-profit organizations including Americorps, Planetree, the Good Shepherd Shelter, and Support All Families.

Dian is widely known as a highly engaging, innovative and dynamic facilitator, bringing humor, warmth and insight to her program design, coaching, and training. She facilitates retreats and in-depth workshops at the Omega Institute, CCC's annual Women's Retreat, and co-led an International Intensive Training (IIT) with Marshall Rosenberg, the creator of the NVC model. She regularly teaches classes in New York City at the NY Open Center, Kripalu, the 92nd St. Y, The National Peace Academy, and Life Labs.

An executive coach, she is certified with the International Coaching Federation (ICF) and teaches Collaborative Communication as a visiting faculty member in the Coaching for Transformation program.



**"Dian Killian and her staff of trainers are professional and highly skilled.** We have become a more effective team and the skills we have learned allow us to provide much better service to our colleagues and customers. Any organization that is intent on becoming more effective would benefit from engaging with the Center for Collaborative Communication. **Training with the Center for Collaborative Communication had a tremendous positive effect.** We became more effective as a team. The training and coaching we received has been the most effective and impactful training that any organization I have been a part of has received."

-- Robert Maguire, Executive Director,  
Enterprise Portal, Merck & Co., Inc.

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